

Privacy Policy

Effective Date: 14 August 2024

Introduction

Welcome to the official website of the Platteklouf, Welgelegen, Panorama & Kleinbosch Community Improvement District (PWPK CID). We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, and safeguard your information when you visit our website, www.pwpkcid.co.za.

Information We Collect

When you visit our website, we may collect the following types of information:

- **Personal Information:** This includes information you provide to us voluntarily, such as your name, email address, phone number, and any other details you submit through our contact forms or surveys.
- **Non-Personal Information:** We may also collect non-personal information automatically, such as your IP address, browser type, operating system, and browsing behaviour on our site.

How We Use Your Information

We use the information we collect for the following purposes:

- **Communication:** To respond to your inquiries, send you updates, and provide you with information about our initiatives and events.
- **Improvement:** To enhance our website and services based on your feedback and usage patterns.
- **Security:** To protect the integrity and security of our website and your personal information.
- **Compliance:** To comply with legal obligations and regulations.

Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance your browsing experience. Cookies are small files that are stored on your device and help us understand how you interact with our site. You can manage your cookie preferences through your browser settings.

Third-Party Services

We may use third-party services to help us operate our website and provide our services. These third parties may have access to your information only to perform specific tasks on our behalf and are obligated to protect your information.

Data Security

We implement appropriate technical and organizational measures to safeguard your personal information from unauthorized access, disclosure, alteration, and destruction. However, no data transmission over the internet or electronic storage method is completely secure, and we cannot guarantee absolute security.

Your Rights

You have the right to access, update, and delete your personal information. If you wish to exercise these rights or have any questions about our privacy practices, please contact us at communications@pwpkid.co.za.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes by posting the updated policy on our website with a new effective date.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

- **Email:** communications@pwpkid.co.za
- **Phone:** +27 66 490 6639
- **Address:** Cape Town, 7500

Thank you for visiting www.pwpkid.co.za. Your privacy is important to us, and we are committed to protecting your personal information.

Best regards,

PWPK CID Team